## **Animal Services**

## Mission

To serve citizens in a professional and efficient manner by enforcing applicable animal laws and providing beneficial services while furnishing humane assistance to the animal population.

## **Business Strategy**

The Animal Services Division's primary function is to enforce applicable laws as varied as impounding stray animals and investigating alleged animal cruelty, to complaints about barking dogs and nuisance cats. The scope of services extends well beyond this principal assignment to include: sponsoring an adoption program as a means to place homeless animals; partnering with the Seminole County Health Department to enforce rabies investigation and control efforts; issuing pet licenses and commercial kennel licenses; administering the sterilization rebate program to encourage citizens to spay/neuter their pets; functioning as liaison to the Animal Control Board; and providing educational programs to citizens.

## **Objectives**

Provide leadership that supports the County's goals and objectives.

Enhance staff resources and skills through cross training exercises.

Develop new service programs.

Provide effective, efficient and professional action in response to citizens' requests to enforce applicable laws.

Promote public awareness of services and programs.

Promote education opportunities for adults and children with a focus on responsible pet ownership.

Protect the health and safety of citizens.

Provide a facility with the appropriate means to care for the needs of homeless animals.

Performance Measures	FY 00/01 Actual	FY 01/02 Estimated	FY 02/03 Estimated
Field response calls	20,119	22,794	23,933
Pet licenses issued	9,132	14,434	15,155
Incoming live animals	15,062	13,914	14,609
Animals euthanized	7,094	7,742	8,129
Animal bite investigations	904	807	847
Adoptions	2,698	2,069	2,172
Animals redeemed/relocated	3,122	3,083	3,237

Department: **PUBLIC SAFETY** Seminole County Division: **ANIMAL SERVICES** Section: FY 2002/03 % Change 2000/01 2001/02 2002/03 2002/03 Actual Adopted Adopted over Expenditures Budget Budget 2001/02 **EXPENDITURES:** Personal Services 712,918 819,691 880,391 7.4% **Operating Services** 254,482 289,194 317,183 9.7% Capital Outlay 2,099 32,000 15,300 -52.2% **Debt Service** 0 0 Grants and Aid 0 0 0 Reserves/Transfers **Subtotal Operating** 969,499 1,140,885 1,212,874 6.3% Capital Improvements 62,000 34,750 31,500 -9.4% **TOTAL EXPENDITURES** 1,031,499 1,175,635 1,244,374 5.8% **FUNDING SOURCE (S)** General Fund 1,028,579 1,151,640 1,231,574 6.9% **Animal Control Donations** 2,920 23,995 12,800 -46.7% **TOTAL FUNDING SOURCE(S)** 1,031,499 1,175,635 1,244,374 5.8% **Full Time Positions** 24 24 24 Part-Time Positions 0 0 0 New Programs and Highlights for Fiscal Year 2002/03 Overtime to maintain level of service. 10,000 To cover increased payments to veterinarians (off-set with increased revenue from spay-neuter program) 18,000 **Capital Improvements** 2002-03 2003-04 2004-05 2005-06 2006-07 **Total Project Cost** 31,500 30,750 0 0 **Total Operating Impact** 0 0 0